## • From IT

- o Support for Students Who Have Already Received a Chromebook
  - The Help Desk is open to assist. Extended Help Desk coverage will be provided. It is staffed by the same techs that are involved in Chromebook distribution so extended Help Desk coverage will not start until April 6th.
  - Teachers may also contact the Help Desk for assistance. ccshelpdesk@columbus.k12.oh.us or 614-365-8425
  - Families with Chromebook issues (ex. Broken, etc.) will be able to go to Kingswood every Tuesday from 10:00 a.m. − 1:00 p.m. for help starting on April 7<sup>th</sup>.